



SECTION 172(1) STATEMENT OF

TOTAL UK LIMITED

PUBLISHED IN ITS ANNUAL REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

Section 172 Statement

Total UK Limited is part of the Total S.E. Group's operations in the UK and the company is joined in the Group's commitment to "better energy" through its products marketed in the UK. The Company is also committed to the wellbeing of its employees ensuring a safe environment with opportunities to develop their skills and capabilities while delivering quality products to our customers throughout our range. Total UK Limited is a key member of the local communities where it has presence and actively engages in a wide range of activities and initiatives within them.

The directors of Total UK Limited have acted in accordance with their duties codified in law, which include their duty to act in the way in which they consider, in good faith, would be most likely to promote the success of the Company for the benefit of its members as a whole, having regard to the stakeholders and matters set out in section 172(1) of the Companies Act 2006.

The Company holds a series of wider meetings and workshops inviting its employees to share their feedback on the relationship with the company and foster an environment of open communication where employees can raise concerns and provide ideas on how to improved company performance and the working environment while a mutually acceptable roadmap can be formalised that will benefit both the employees and the Company. The Company also provides a gateway for its customers to be able to share their feedback and engages with them through our dedicated employees to address their needs as part of delivering our contractual obligations. Senior management is also engaged in regular communication with our suppliers in order to enhance our collaboration and share best working practices including but not limited to efficiencies, health and safety and environmental impact.

Any decision making is based on feedback provided by senior management considering, commercial, environmental and safety aspects along with financial inputs. All decisions are based on mid and long-term strategic initiatives, which are based on the broader strategic goals of the parent group. The board of directors along with the Company's management reviews the outcome of such decisions through structured periodic meetings at company and business line level.

The Company is part of an innovative forward looking group which is committed to a net zero carbon footprint by 2050 and as such there are numerous initiatives focused on reducing our carbon footprint assessed by management and also marketing products that enable our customers to achieve similar targets. These include the development of FOLIA for use in the metalworking industry which reduces emissions and the development of Total Styrelf in the Bitumen business which provides longer lasting surfaces. Furthermore, the Company is engaging with the local communities and other organisations through a wide range of initiatives focused on our corporate and social responsibility drive of being a valued member of local and wider communities.

Lastly, Total UK Limited follows and adheres to the high standards of the parent group in terms of operational excellence, safety and wellbeing of our people and our stakeholders.

Safety and operational excellence remain a high priority and continues to contribute positively to the overall financial performance of the Company.